

In accordance with our warranty conditions further information is required.  
If the product is out of warranty, we would be pleased to make you an offer.

- Serial number: \_\_\_\_\_ Product description: \_\_\_\_\_
- Ticket number: \_\_\_\_\_ Commission: \_\_\_\_\_
- Delivery address incl. telephone number: \_\_\_\_\_
- Name: \_\_\_\_\_ Contact person: \_\_\_\_\_
- Street: \_\_\_\_\_ House number: \_\_\_\_\_
- Postal code: \_\_\_\_\_ City: \_\_\_\_\_
- Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_
- Feed-in operation:                      Yes              No              temporary              reduced
- Error description: \_\_\_\_\_
- Event code (if displayed): \_\_\_\_\_
- The DC and AC voltages are present:                      Yes              No
- In case of an insulation fault, is Riso value > 5 MOhm:                      Yes              No
- 3 DC inputs in use:                      Yes              No
- Open circuit voltage > 780 V:                      Yes              No              \*
- Are DC input 1 and 2 connected in parallel mode:                      Yes              No              \*
- Do you use the KOSTAL Solar Portal:              Yes              \*              No              \* another portal
- Is the RS-485 interface used (e.g. external data logger):                      Yes              No              \*
- Is the S0/AL-Out used as pulse or alarm output:                      Yes              No              \*
- Is a BA Sensor in use:                      Yes              No              \*
- Is a temperature and irradiation sensor connected:                      Yes              No              \*
- Are module optimizers installed in the system:                      Yes              No              \*

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- All questions with \* are necessary mandatory information!

Please be aware that the application for an exchange and the activities to be carried out can only be performed by a specialist company.

On making an application, you confirm that a specialized company has carried out the necessary inspections to ensure that the system operates correctly and has filled in the form to the best of its knowledge and belief.